Remote Desktop Protocol
Access your Desktop Workstation from Another Location

1. Connect to VPN using GlobalProtect. If you do not have VPN access, please submit an iSITE request. You will need VPN access before proceeding.
2. Ensure your Desktop Workstation is powered on. If your Desktop Workstation is not powered on, please submit an iSITE request, and IT will have it powered on.
3. Type rdp in the search bar. Click Open.

4. Enter your computer name* combined with .tamut.local, and click Connect. A new dialog box will open – it may, or may not, contain your username with the correct formatting.
5. If the new dialog box contains TAMUT\ combined with your username (see example: TAMUT\johnson), enter your password and click **OK**. If the new dialog box does not contain TAMUT\ combined with your username, click **More choices**. A new dialog box will open allowing you to enter TAMUT\ combined with your username and password, and then click **OK**. Both options are pictured.

6. You should now be able to view and access your desktop workstation.
* To find your computer name, type computer name in the search bar. Click Open.

Locate **Device Name**. You can copy your device’s name and paste it in the required location.

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**For support, please contact the IT ServiceDesk:**

Email: isite@tamut.edu  
Submit a Support Request Ticket: https://isite@tamut.edu  
Phone: 903.334.6603