Incident Report

Test-Taker Information

Test-Taker Name
Sample Test Taker

Test-Taker Current Picture

Date Created
03/26/2019

Appointment Date
Fri 04/19/19 8:45 PM CDT

Proctor Name
Sean (PRO) Douglas

Instructor(s)
Carissa Knapp-Instructor, Lauren Botts-Posey, fake fake

Exam Name
Dashboard Exam #1 - Dr. Owl

Test-Taker Institution

Incident Report Summary

Incident Types
- Academic Integrity
- Academic Integrity
- Academic Integrity
- Academic Integrity
- Academic Integrity
- Academic Integrity

Details
Before beginning the exam, the test taker stated that they did not have a cellphone when asked to secure it. Upon beginning the exam at 4:21 of the recording, the test taker began to look off-screen to their left despite not being permitted to use any materials. The proctor requested to view the test taker's desk. After the test taker showed that the area was clear, they were allowed to proceed with the exam. The test taker continued to look off-screen again at 6:08 of the recording, however. The proctor requested to view the desk again. The test taker complied and it appeared to remain clear. After continuing with the exam, the test taker was seen looking off-screen to their left again at 8:02 of the recording. The proctor had noticed that the test taker had removed an object from their pocket and requested to view it. The test
taker showed the desk and a cellphone was seen under their keyboard at 8:54 of the recording. The proctor requested to have the cellphone be removed from the area. The test taker complied and removed their cellphone, then continued the exam.

Based on the proctor's observations and ProctorU's experience with cases of a similar nature, there is evidence that the academic integrity of this exam has been breached as the test taker was utilizing a cellphone during the exam.

Chat Log
1:30 PM Connecting to: control.app01-22.logmeinrescue.com (64.94.18.153:443)
1:30 PM Connected to Applet (Elliptic Curve Diffie-Hellman 2048 bits, ECDHE-RSA-AES256-GCM-SHA384 256 bits)
1:30 PM Sending resource file: C:\Users\sdouglas\AppData\LocalLow\LogMeIn Rescue\resources\scripts\1903261330560754\Win-VMBlacklistAuto.bat
1:30 PM Waiting for customer permission to deploy script.
1:30 PM Sean D.: Welcome to ProctorU. My name is Sean and I’ll be your proctor. How are you doing today?
1:30 PM Waiting for customer permission to view desktop.
1:31 PM File has been successfully sent.
1:31 PM (Size: 5480 bytes, MD5 fingerprint: 1EC26E655405831C6BDFOC4C36D66DCF)
1:31 PM Executing script: Win-VMBlacklistAuto
1:31 PM Desktop View successfully initiated.
1:31 PM Screen recording will be accessible at ftp://18.216.139.222\Rescue[682699004_2019-03-26_13h31m01s_sdouglas@proctoru.com].avi
1:31 PM Execution of script Win-VMBlacklistAuto completed.
1:31 PM Output:
[SUCCESS] Non-permitted application check complete. If a permitted application was closed by mistake, please let us know and we will re-open it for you. Good luck on your exam!

1:31 PM April Ludgate: Good. Just want to get started now please.
1:31 PM Sean D.: Sure thing! Give me just a moment while I get our audio connected
1:31 PM April Ludgate: Awesome thanks
1:32 PM Desktop View ended.
1:32 PM Recording remote desktop finished.
1:32 PM Remote Control successfully initiated.
1:32 PM Screen recording will be accessible at ftp://18.216.139.222\Rescue[682699004_2019-03-26_13h32m22s_sdouglas@proctoru.com].avi
1:40 PM The customer ended the session.
1:40 PM Recording remote desktop finished.
1:40 PM Disconnected (Applet)
1:42 PM The technician ended the session.

Events

» Flagged as incident by Sean (Pro) Douglas
  TT was looking off screen during the exam. After checking the area, I found a cellphone under the TT's keyboard. I asked them to remove it and allowed them to continue after resecuring the area.

» Screen taken by Miranda (Smf) Paul
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