

Getting Started with ProctorU - Firefox Instructions

1. Use the Firefox Browser.
2. Add the [ProctorU Firefox Extension](#).
3. Click on the ProctorU owl icon on your browser and log in to ProctorU. If you have not created an account, you can do that at this time.
4. Be sure to [run the computer check](#) each time you take a ProctorU test on a new device. When you see all green checks, you are set. If you get any errors, please follow the steps to resolve them or contact the [Department of Learning Technologies](#).
5. Navigate to Blackboard and log in.
6. Access your course and begin the exam as you normally would. **NOTE: You do NOT take the test through ProctorU.** You take it through Blackboard and the ProctorU extension does the rest. You do not need to schedule the test or pay for it; all fees are paid by the university.
7. When you begin the test, you may see a password screen for a few seconds. This is normal. ProctorU will communicate the password to the browser. If the password screen persists more than a few seconds and ProctorU does not start, please go back and be sure you have followed steps 1-4.

Helpful Student Resources

Be sure to [Test Your Equipment](#).

Refer to the [ProctorU Auto information page](#) to see how it works and what to expect.

Remember, you can click the OWL icon on your browser any time during the exam for live proctor support.